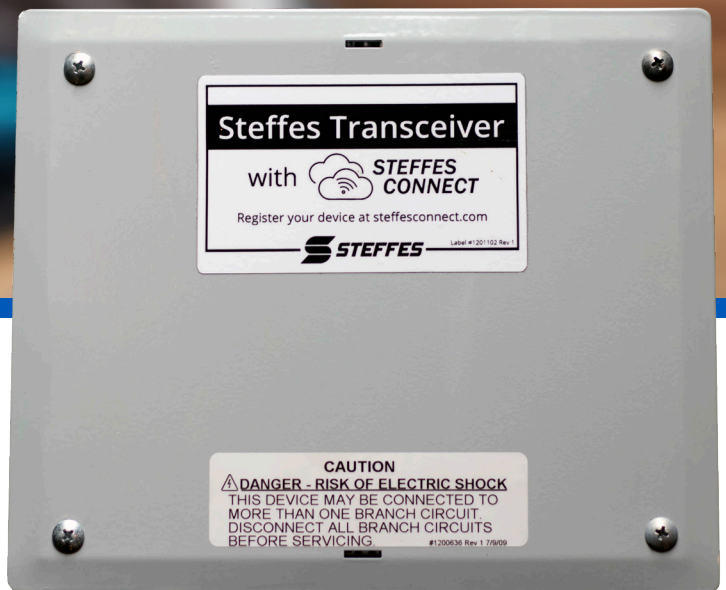




USER GUIDE

This is the User Guide
for the Steffes Transceiver
with Steffes Connect.



3050 HWY 22 North
Dickinson, ND 58601



Toll Free: (888) 783-3337
Phone: (701) 483-5400



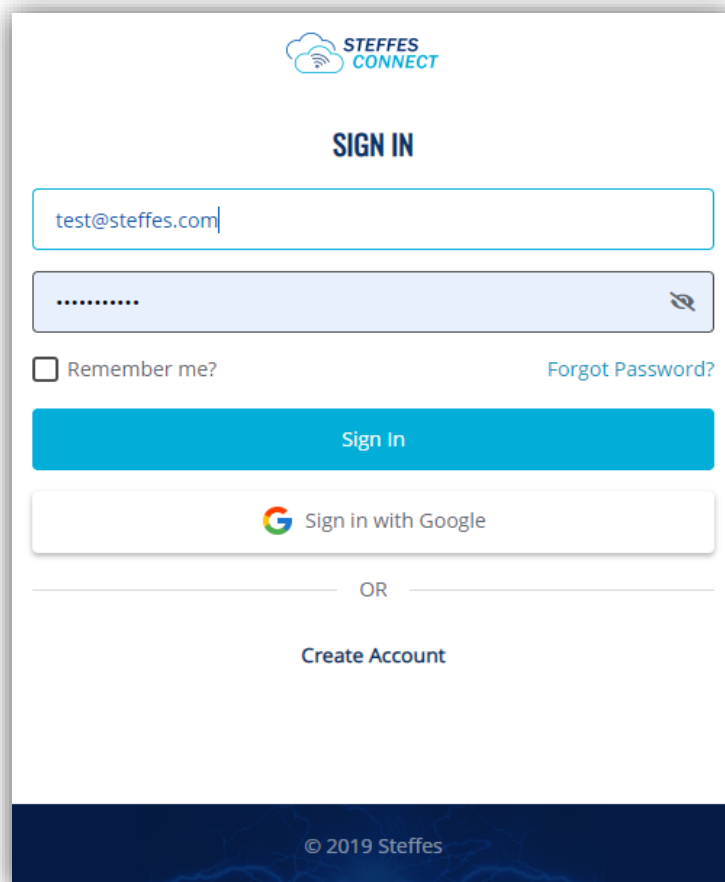
offpeak@steffes.com
www.steffes.com

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Steffes Connect Webpage: Log-In/Account Creation

- Webpage location:
 - <https://steffesconnect.com>
- New accounts require a valid email address for verification during account creation process.
- Device linking requires MAC Address/ Verification Code



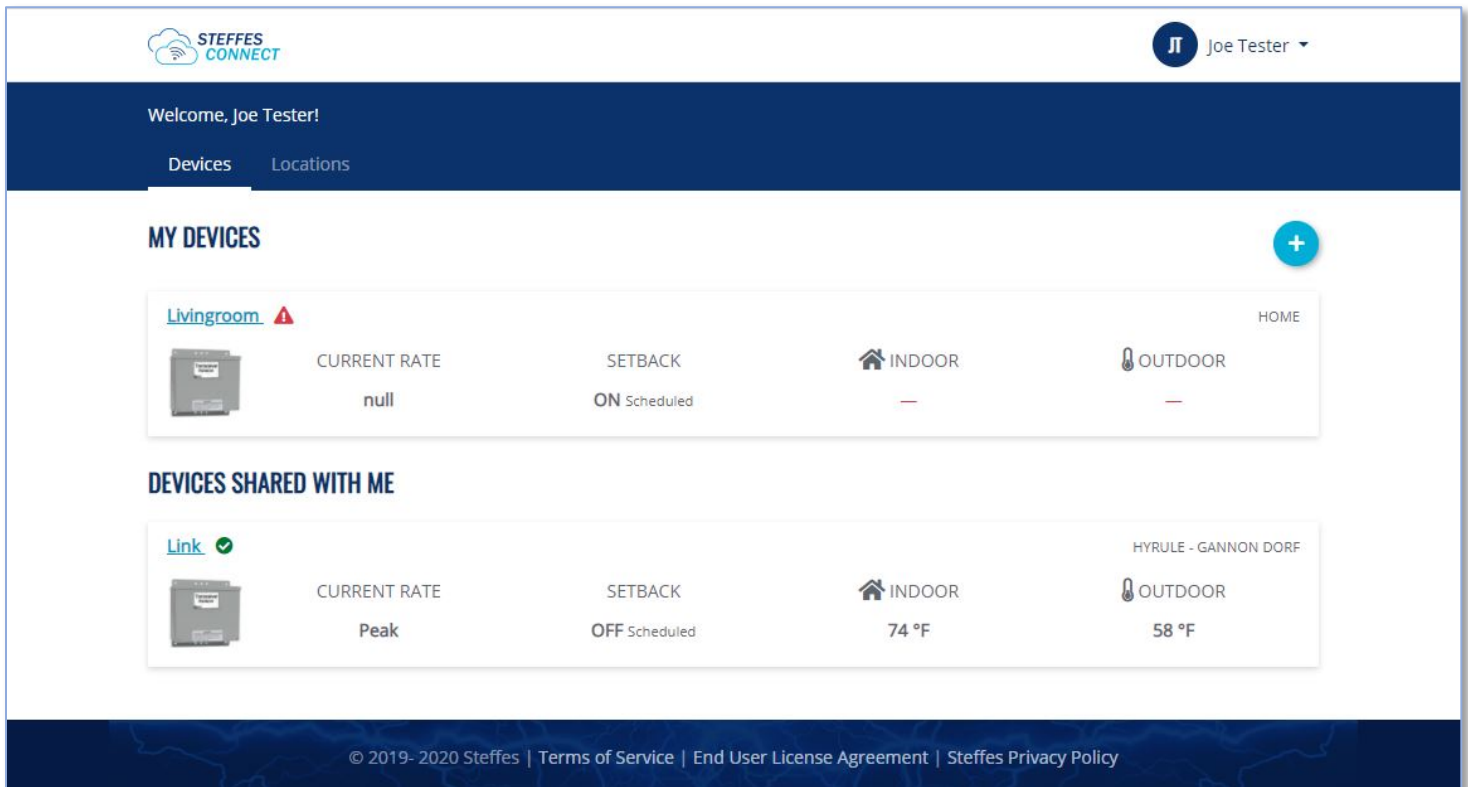
The screenshot shows the Steffes Connect Sign In page. At the top is the Steffes Connect logo. Below it is the text "SIGN IN". There are two input fields: the first contains "test@steffes.com" and the second contains a masked password ".....". To the right of the password field is an eye icon. Below the password field is a checkbox labeled "Remember me?" and a link "Forgot Password?". A large blue "Sign In" button is below these. Below the button is a "Sign in with Google" button with the Google logo. Below that is a horizontal line with "OR" in the center. Below the line is a "Create Account" link. At the bottom of the page is a dark blue footer with the text "© 2019 Steffes".

Label Included on a
postcard with the
transceiver.

MAC Address:
F8:F0:05:XX:XX:XX
Verification Code: XXXX
Access Point Setup link: setup.steffes.com

Steffes Connect Webpage: Dashboard

Computer Dashboard Example



The computer dashboard for Steffes Connect shows a welcome message for Joe Tester. It features a navigation bar with 'Devices' and 'Locations' tabs. The main content area is titled 'MY DEVICES' and includes a '+ HOME' button. Below this, there are two device cards. The first card, 'Livingroom', shows a 'CURRENT RATE' of 'null', a 'SETBACK' of 'ON Scheduled', and 'INDOOR' and 'OUTDOOR' temperature indicators. The second card, 'Link', shows a 'CURRENT RATE' of 'Peak', a 'SETBACK' of 'OFF Scheduled', and 'INDOOR' and 'OUTDOOR' temperatures of '74 °F' and '58 °F' respectively. The footer contains copyright information and links to Terms of Service, End User License Agreement, and Steffes Privacy Policy.

Steffes Connect


Welcome, Joe Tester!

Devices Locations

MY DEVICES


+ HOME

[Livingroom](#) ⚠

 CURRENT RATE: null SETBACK: ON Scheduled INDOOR: — OUTDOOR: —

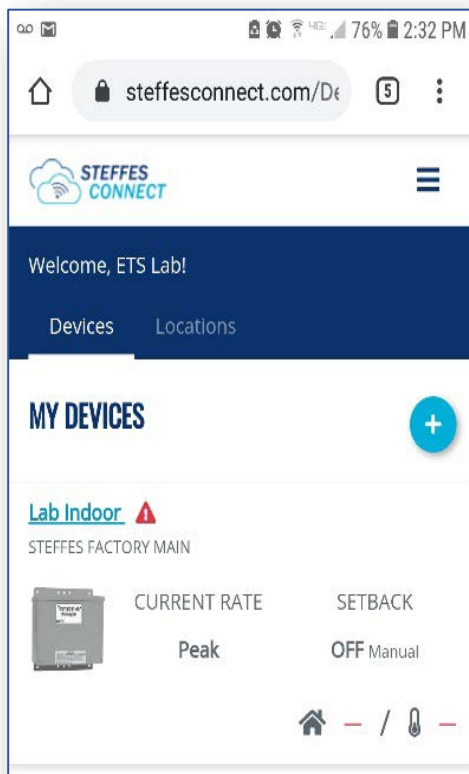
DEVICES SHARED WITH ME

[Link](#) ✓

 CURRENT RATE: Peak SETBACK: OFF Scheduled INDOOR: 74 °F OUTDOOR: 58 °F

HYRULE - GANNON DORF

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The smartphone dashboard for Steffes Connect shows a welcome message for ETS Lab! It features a navigation bar with 'Devices' and 'Locations' tabs. The main content area is titled 'MY DEVICES' and includes a '+ HOME' button. Below this, there is one device card, 'Lab Indoor', which shows a 'CURRENT RATE' of 'Peak', a 'SETBACK' of 'OFF Manual', and 'INDOOR' and 'OUTDOOR' temperature indicators. The footer contains copyright information and links to Terms of Service, End User License Agreement, and Steffes Privacy Policy.

Steffes Connect

Welcome, ETS Lab!


Devices Locations

MY DEVICES

+ HOME

[Lab Indoor](#) ⚠

STEFFES FACTORY MAIN

 CURRENT RATE: Peak SETBACK: OFF Manual INDOOR: — OUTDOOR: —

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Smartphone Dashboard Example

NOTE: Upon opening the Steffes Connect web page the dashboard will appear as shown here.



Click on the Steffes Connect logo at any time to access the dashboard screen.

Dashboard

Click on the Steffes Connect logo at any time to return to the dashboard.

Devices Tab: Click for a list of the devices you have connected to Steffes Connect. (pages 4-7)

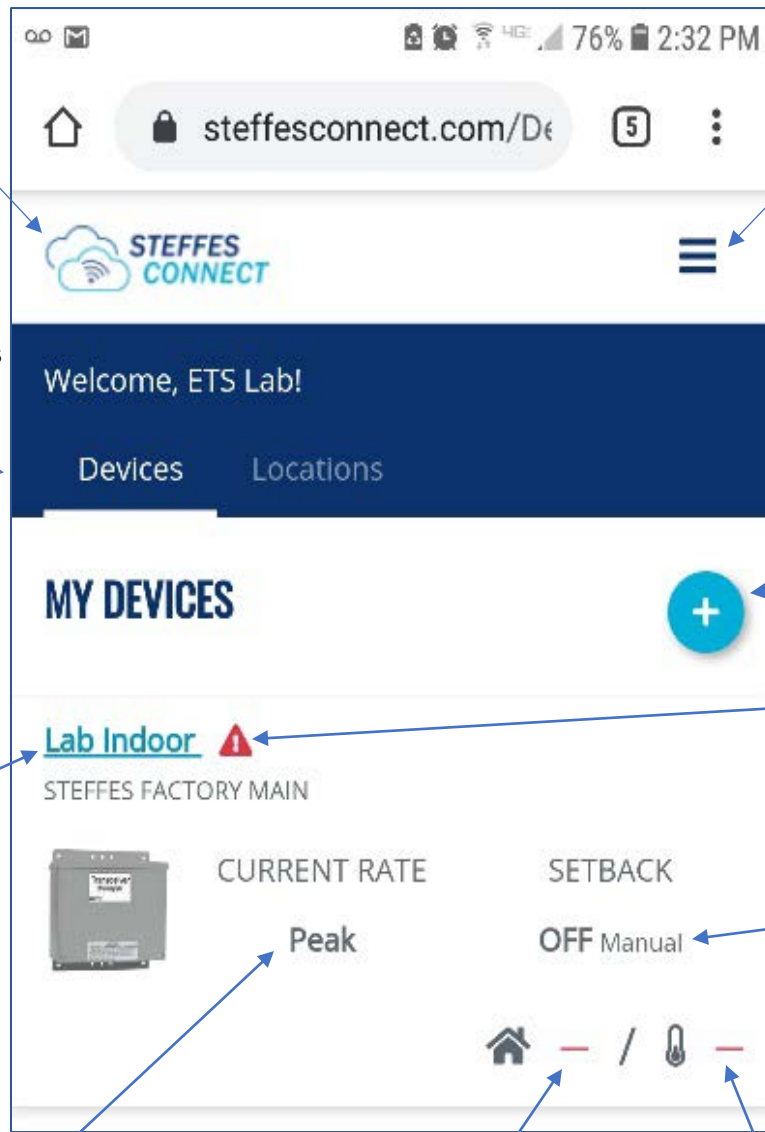
Locations Tab: Click for registered device locations. (pages 8-9)

Click for Device Details.

Current Rate: Indicates peak control status:
 Peak – Heater being controlled
 Off-Peak – Heater uncontrolled (can charge as needed)
 Shoulder – Shoulder charging time
 Null – No time of use schedule

NOTE:

- **NONE** - Indicates no sensor is installed.
- **— (red dash)** - Indicates the device is Offline.
- **Temperature** is default Fahrenheit. Reference page 10.



Click on down arrow or 3 lines in top right of screen to access the dropdown menu at any time for:
 Account Settings
 Notification Settings
 Contact Us
 Logout

Click to link an additional device.

Indicates device status:
 ✓ online
 or
 ⚠ offline

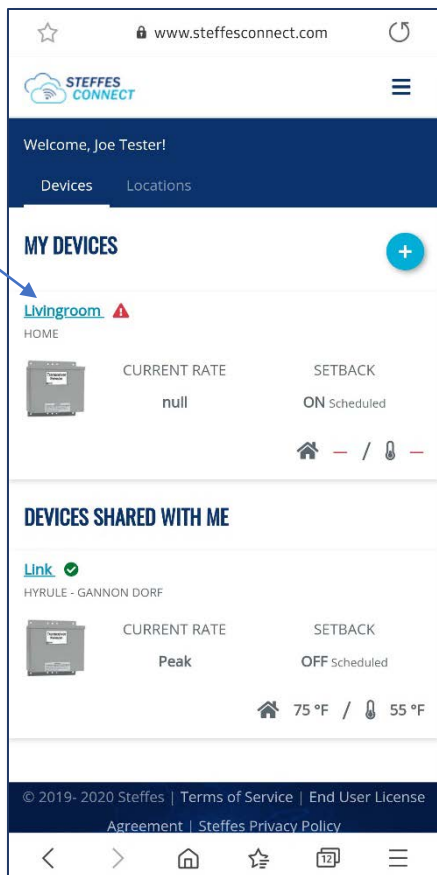
Setback: Indicates whether setback is enabled:
 ON/OFF Scheduled Setback
 ON/OFF Manual Setback (page 5)

Current indoor temperature.

Current outdoor temperature.

Devices Tab

Click here for Device Details.



NOTE: A plus sign (+) indicates where information can be added.

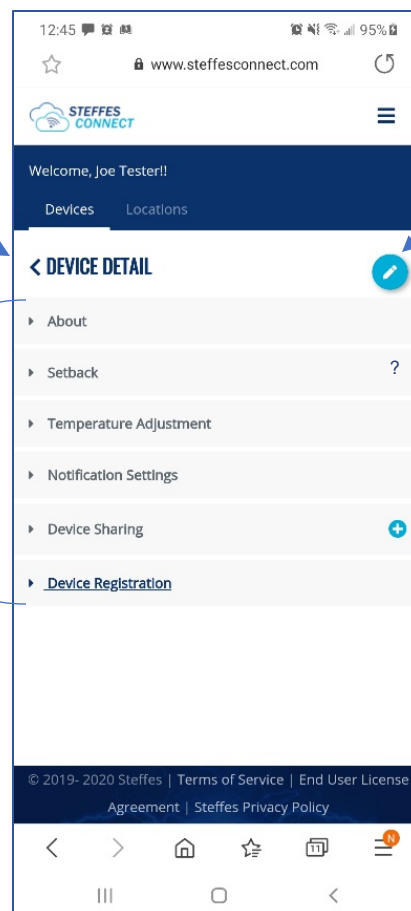
An X indicates where to close a window or delete information.

A question mark (?) indicates there is more information available.

Device Detail

Click here to return to the Devices tab page.

Click on any tab to see specific device details.



Click the pencil on the top right of the screen to Edit. See page 6.

What is Setback:

Room temperature set back is a simple strategy to help save cost by reducing how often your heating system operates. This is achieved by allowing the temperature in the home to adjust to a lower temperature.

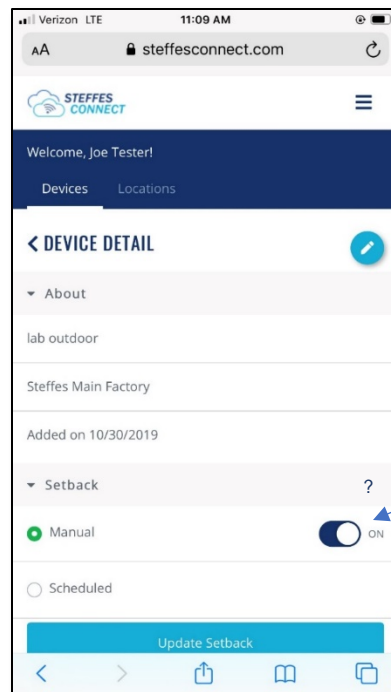
Room temperature set back works well in applications where the area being set back will not be used on a regular basis such as a weekend home, cabin, church, school, etc.

Generally, it is not advisable to do room temperature set back unless the duration of the set back is 10-hours or more. Using room temperature set back will alter how the heater stores heat. Since energy usage will be reduced during the setback time, the ETS heater will think it needs to store a smaller amount of heat.

If utilizing set back with ETS equipment, it is strongly advised to have the set forward initiated early enough in the Off-Peak period so the home can be up to temperature prior to going into the On-Peak (control) period.

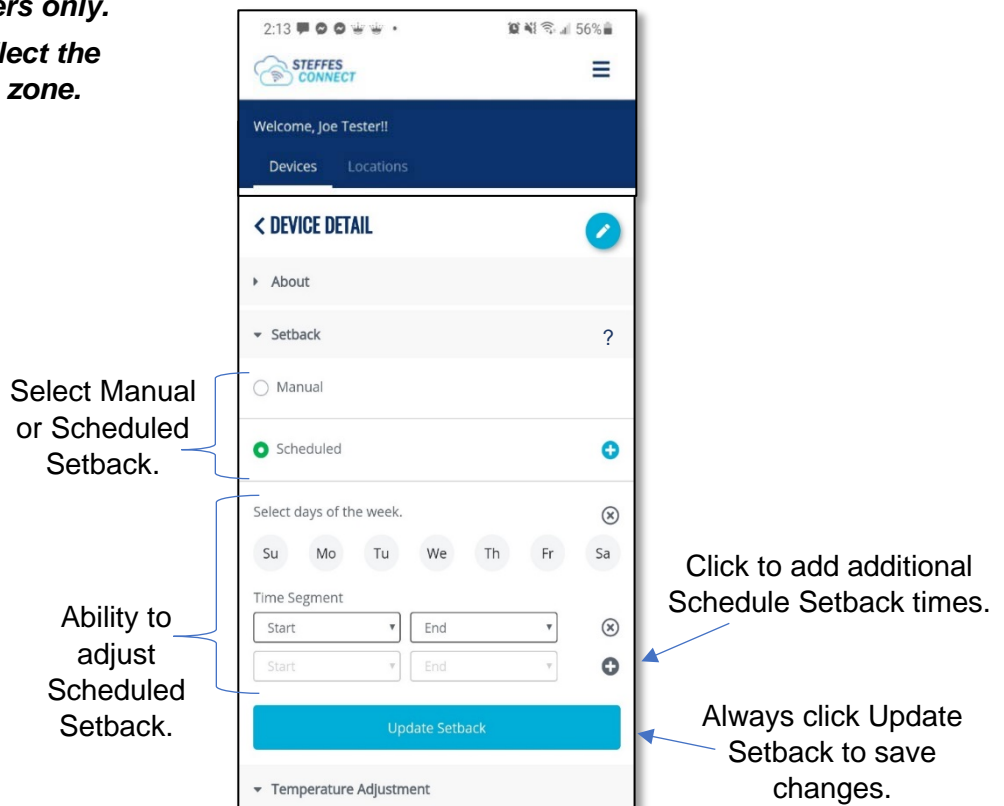
NOTE: Setback is applicable to 2000 and 2100 Series heaters only.
Setback times will reflect the Power Providers time zone.

Device Detail

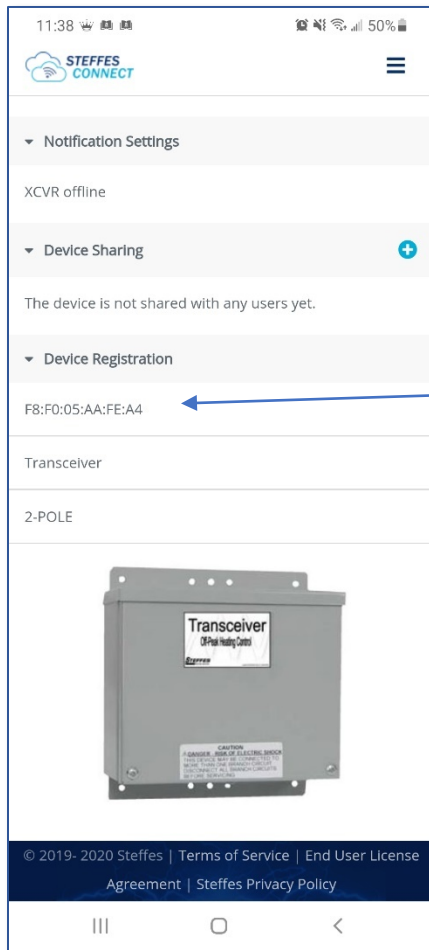


Manual setback off/on.

Setback



Additional Device Details



Click the plus (+) sign to share your device.

Device MAC address.

Input name and email address information to share this device with another person.

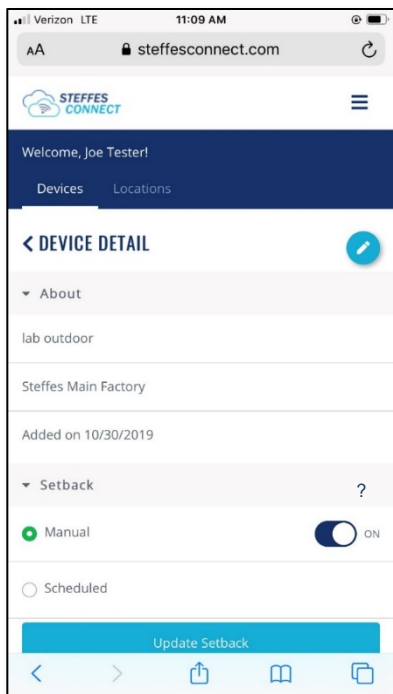
Always click Share to save changes.

NOTE: The person you share the device with can view your device, change setback, and set up personalized notifications.

Share Device

A screenshot of the 'SHARE DEVICE' screen in the STEFFES CONNECT app. The status bar at the top shows the time 11:37, signal strength, Wi-Fi, and 50% battery. The app header includes the STEFFES CONNECT logo and a menu icon. The title 'SHARE DEVICE' is centered at the top. Below the title, there are three input fields: 'Name' (with sub-fields for 'First Name' and 'Last Name'), 'Email / Login ID' (with a sub-field for 'Email'), and a 'Share' button. Below the 'Share' button is a 'Cancel' link. At the bottom, there is a footer with copyright information: '© 2019- 2020 Steffes | Terms of Service | End User License Agreement | Steffes Privacy Policy'.

Device Detail



Click to
Edit device
details.

Use drop-down menu to
choose model of device.

Temperature Adjustment can be
used to off-set the room temperature
reading when the indoor sensor is
inside the transceiver enclosure.

To delete a device from your
Steffes Connect webpage
click here then confirm.

Edit Device

Click on the Steffes
Connect logo at any time to
return to the dashboard.

Click for drop-down list of
locations. Page 9 for
more location information.

Change name
of device.

Customize individual
device notification on/off.

When Custom notification
settings is on, customize
individual device
notifications to your
preference. A green
check mark indicates the
notifications you will
receive.

To set notifications the
same on all devices or to
change the phone
number go to page 10
and 12.

Always click Save
to save any
changes made.

Location Tab

Click to access device Location Details.

Click to add an additional device location.

Click to access 5-day Weather Forecast.

Location Detail

Click to Edit Location Details.

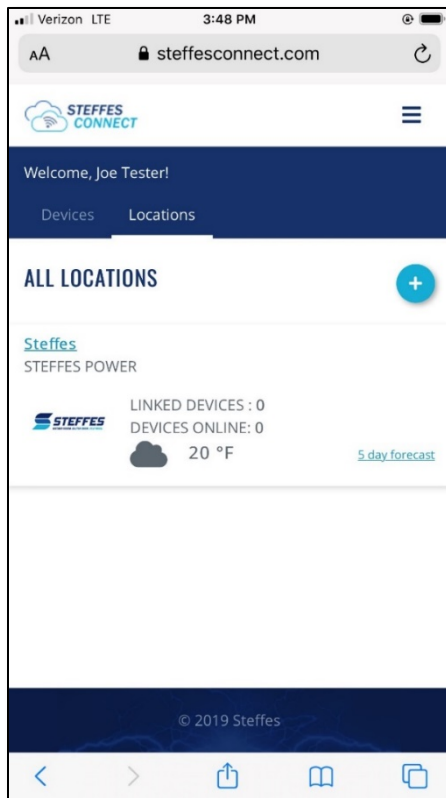
Click to add an additional device to your Steffes Connect account.

Weather Forecast

Click to close Weather Forecast screen.

Click to access Device Details.

Location Tab



Click to register an additional device location.

NOTE: Only locations with no linked device can be deleted. To delete a location click on desired location, click on the pencil in the top right corner for edit, scroll to the bottom of the page and click on Delete Location.

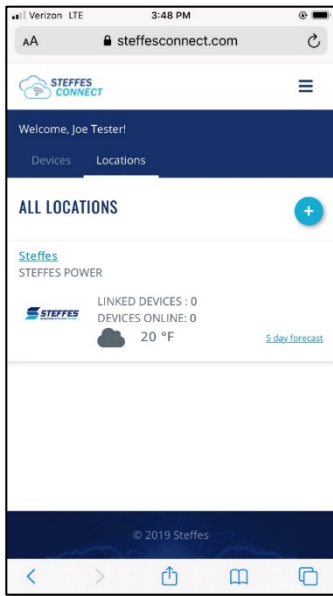
Register Location

Input information to register a new location.

Select a Power Provider in your area from the drop-down menu.

Always click Submit to save changes.

Dashboard

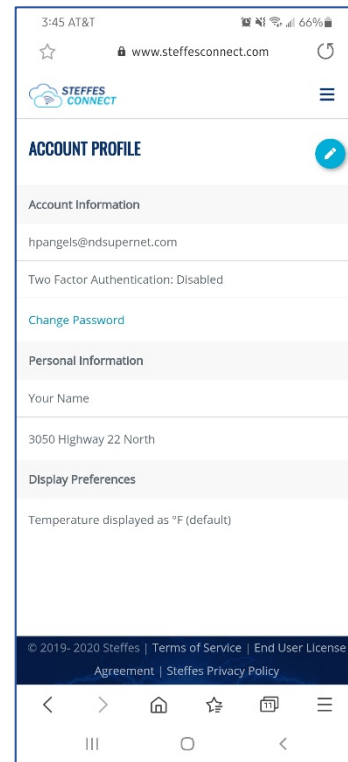


YN Your Name ▾ or ☰

Click on down arrow or 3 lines in top right of screen to access the dropdown menu at any time for:

**Account Settings
Notification Settings
Contact Us
Logout**

Account Profile



Click to edit Account Profile.

Edit Account Profile

Click on the Steffes Connect logo at any time to return to the dashboard.

Change phone number for SMS (text message) notifications.

Change first and last name.

Two-factor authentication on/off. Enable the two-factor authentication to require a SMS code before every login.

Change to Fahrenheit or Celsius.

Always click Save to save changes.

Account Profile

3:45 AT&T 66%

www.steffesconnect.com

STEFFES CONNECT

ACCOUNT PROFILE

Account Information

hpangels@ndsupernet.com

Two Factor Authentication: Disabled

[Change Password](#)

Personal Information

Your Name

3050 Highway 22 North

Display Preferences

Temperature displayed as °F (default)

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Click to change the device password.

NOTE: When changing the device password remember password must be a minimum of 6 characters, include one (1) each uppercase and lowercase letter, One (1) number, and one (1) special character.

Change Password

3:46 AT&T 66%

STEFFES CONNECT

CHANGE PASSWORD

Current password

New password

- Minimum of 6 characters
- 1 uppercase and 1 lowercase letter
- 1 number and 1 special character

[Change Password](#)

[Cancel](#)

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Always click Change Password to save changes.

3:46 AT&T 66%

STEFFES CONNECT

You account information has been updated.

ACCOUNT PROFILE

Account Information

hpangels@ndsupernet.com

Two Factor Authentication: Disabled

[Change Password](#)

Personal Information

Joe Tester

3050 Highway 22 North

(999) 999-9999

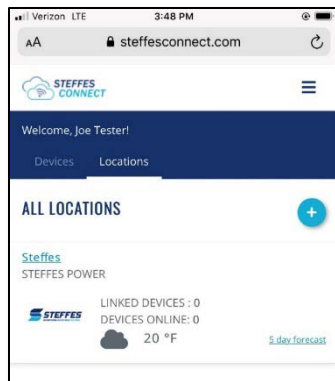
Display Preferences

Temperature displayed as °F (default)

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A green shaded notice will show up at the top of any page once edits have been made and saved.

NOTE: Any active notifications set here will default to all registered devices. To change notifications to an individual device follow instructions on page 6.

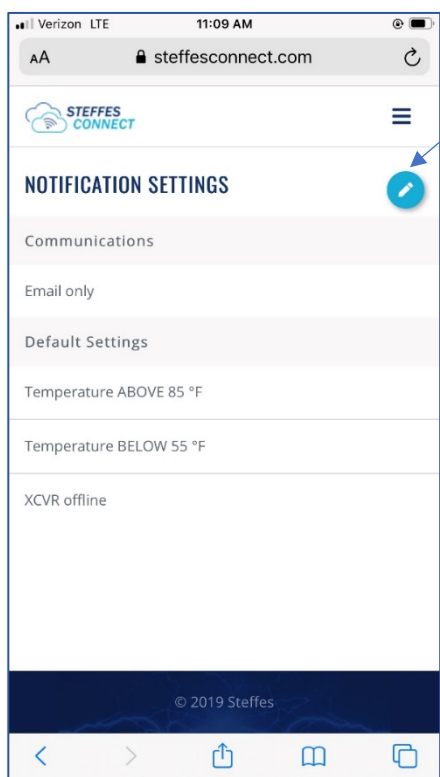


YN Your Name ▾ or ≡

Click on down arrow or 3 lines in top right of screen to access the dropdown menu at any time for:

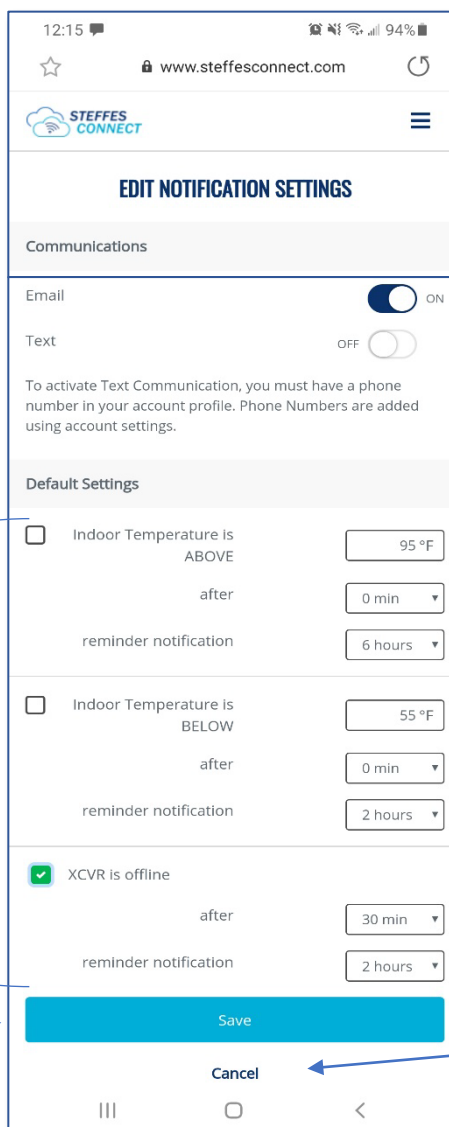
Account Settings
Notification Settings
Contact Us
Logout

Notification Settings



Click the pencil in the top right corner of the screen to Edit Notification Settings. Notifications can be received by email, text message, or both. Notifications will be received if temperature is above or below set temperature and/or device is offline.

Edit Notification Settings



How would you like to receive notifications?
Email, Text or both.

Set up notifications you would like to receive. Click the box for a green check mark to mark the notifications you would like to receive as active.

Always click Save to save changes.

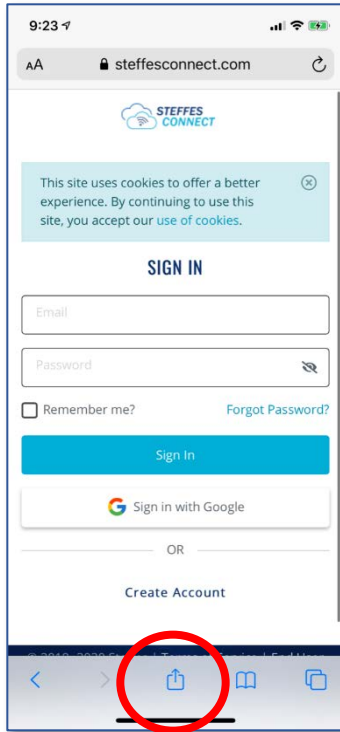
Click cancel if you do not want to keep the changes.

Icon for Smart Phone

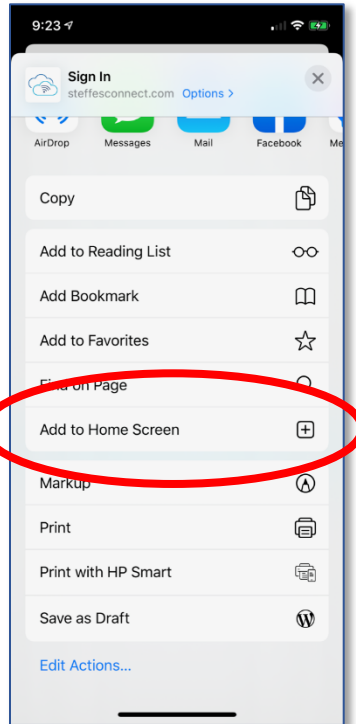
NOTE: Optional Only. Device models may differ from images shown. Contact your phone service provider for additional assistance.

APPLE
DEVICE

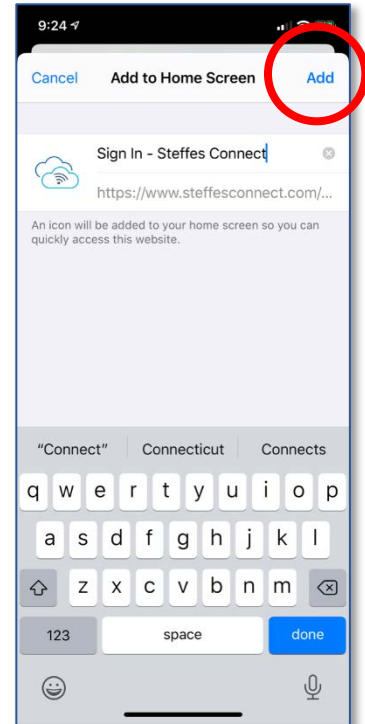
Step 1: Open Steffes Connect in the web browser. Tap share icon for pop up menu.



Step 2: Scroll to Add to Home Page. Tap for next pop up screen.

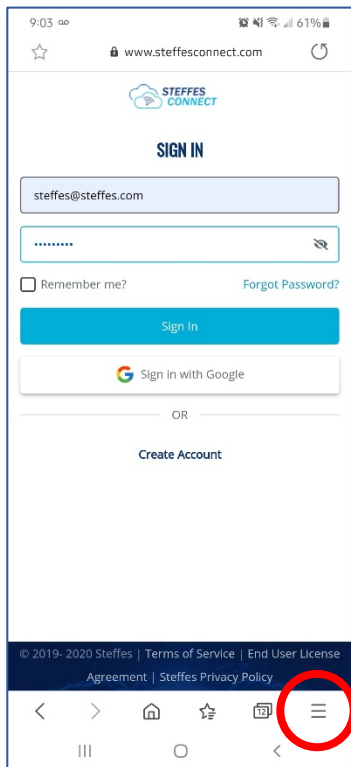


Step 3: Tap Add to add icon to device home screen.

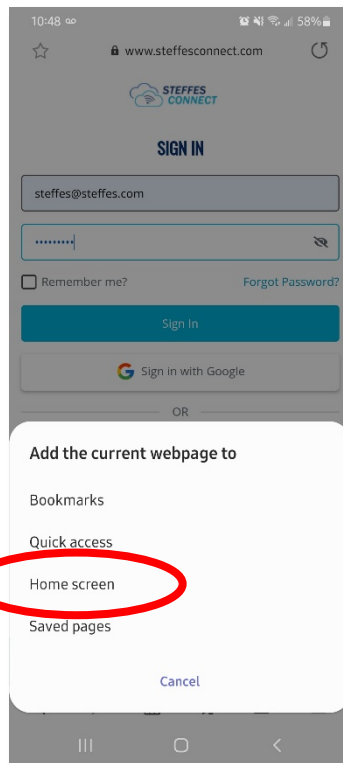


ANDROID
DEVICE

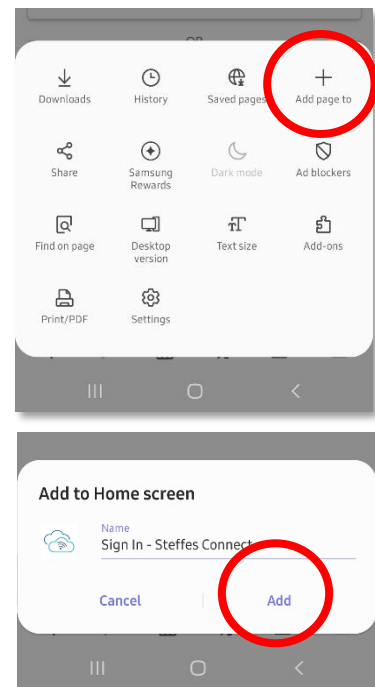
Step 1: Open Steffes Connect in your web browser. Tap the 3 dots or 3 lines for pop up menu.



Step 2: Tap on Home Screen to add to the device home screen.



Step 3: Additional pop up screens may come up. If so, follow prompts to add icon to the device home screen.



Thank you for purchasing Steffes ETS heating equipment. We welcome your comments relating to this manual. Enjoy your new purchase!



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