



# USER GUIDE

This is the User Guide for the Steffes Transceiver with Steffes Connect.



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offpeak@steffes.com  
www.steffes.com

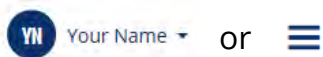
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Click on the Steffes Connect icon on the top left of the screen at any time to return to your dashboard page.



Click one of these icons in the top right corner of a screen to open a drop-down menu for navigation of Steffes Connect.



Click on the pencil to edit a screen. If the pencil is not available that screen is not able to be edited.



Shows device is online.



Shows device is offline.



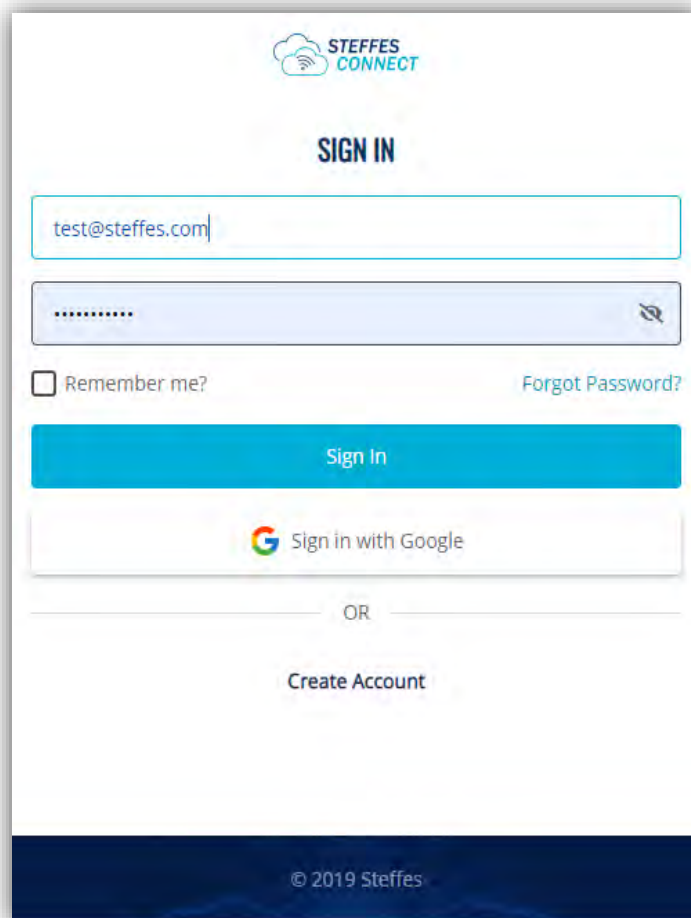
Click on the plus sign to add/share a device or to add information.



Click on the question mark to see additional information.

# Steffes Connect Webpage: Log-In/Account Creation

- Webpage location:
  - <https://steffesconnect.com>
- New accounts require a valid email address for verification during account creation process.
- Device linking requires MAC Address/ Verification Code



The screenshot shows the Steffes Connect Sign In page. At the top, there is the Steffes Connect logo. Below it, the text "SIGN IN" is centered. There are two input fields: the first contains the email address "test@steffes.com" and the second contains a masked password ".....". Below the password field, there is a checkbox labeled "Remember me?" and a link labeled "Forgot Password?". A large blue "Sign In" button is positioned below these elements. Underneath the button is a "Sign in with Google" button with the Google logo. Below this, the word "OR" is centered, followed by a "Create Account" link. At the bottom of the page, there is a dark blue footer with the text "© 2019 Steffes".

Label on the postcard included with the transceiver.

MAC Address:  
F8:F0:05:XX:XX:XX  
Verification Code: XXXX  
Access Point Setup link: [setup.steffes.com](http://setup.steffes.com)

# Steffes Connect Webpage: Dashboard

## Computer Dashboard Example

STEFFES CONNECT

Welcome, Joe Tester!

Devices Locations

### MY DEVICES

Livingroom ⚠

CURRENT RATE: null

SETBACK: ON Scheduled

INDOOR: —

OUTDOOR: —

HOME ?

### DEVICES SHARED WITH ME

Link ✓

CURRENT RATE: Peak

SETBACK: OFF Scheduled

INDOOR: 74 °F

OUTDOOR: 58 °F

HYRULE - GANNON DORF

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steffesconnect.com/D

STEFFES CONNECT

Welcome, ETS Lab!

Devices Locations

### MY DEVICES

Lab Indoor ⚠

STEFFES FACTORY MAIN

CURRENT RATE: Peak

SETBACK: OFF Manual

INDOOR: — / OUTDOOR: —

## Smartphone Dashboard Example

# Dashboard

Click on the Steffes Connect logo at any time to return to the dashboard.

**Devices Tab:**

Click for a list of the devices you have connected to Steffes Connect. (pages 4-8)

**Locations Tab:**

Click for registered device locations. (pages 8-9)

Click for Device Details.

Click on down arrow or 3 lines in top right of screen to access the dropdown menu at any time for:  
**Account Settings**  
**Notification Settings**  
**Contact Us**  
**Logout**

Click to link an additional device.

Indicates device status:  
 online  
 or  
 offline

**Setback:** Indicates Manual or Scheduled setback is enabled. See page 5 for additional information.

**Current Rate:** Indicates peak control status:  
 Peak – Heater is being controlled  
 Off-Peak – Heater is uncontrolled and can charge as needed  
 Shoulder – Shoulder charging time  
 Null – No time of use schedule

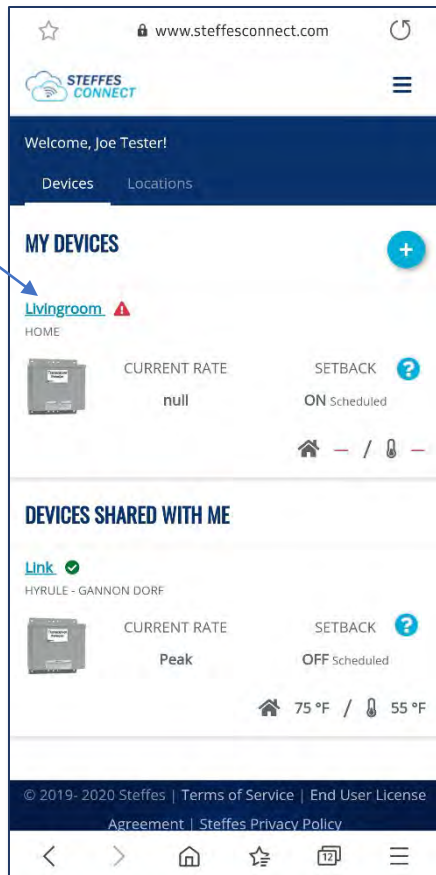
Current indoor temperature.

Current outdoor temperature.



# Devices Tab

Click here for Device Details.

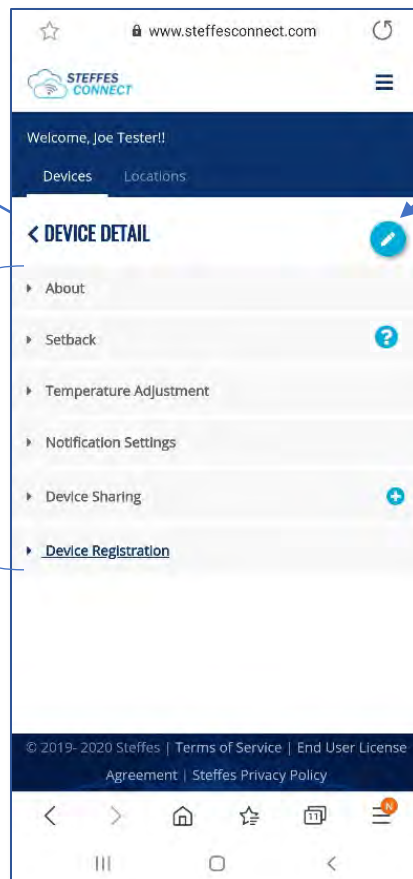


# Device Detail

Click here to return to the Devices tab

Click on any tab to see specific device details.

Click the pencil on the top left of the screen to Edit.





## What is Setback:

Room temperature setback is a simple strategy to help save cost by reducing how often your heating system operates. This is achieved by allowing the temperature in the home to adjust to a lower temperature.

Room temperature setback works well in applications where the area being setback will not be used on a regular basis such as a weekend home, cabin, church, school, etc.

It is not advisable to do room temperature setback unless the duration of the setback is 10-hours or more. Using room temperature setback will alter how the heater stores heat. Since energy usage will be reduced during the away (setback) time, the ETS heater will think it needs to store a smaller amount of heat.

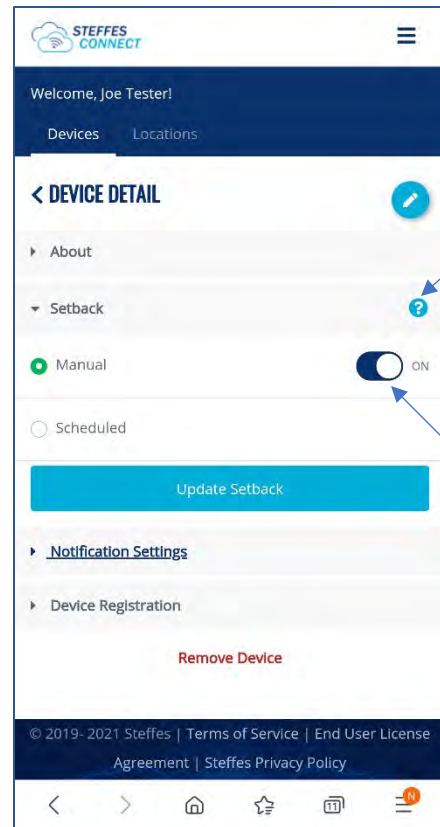
If utilizing setback with ETS equipment, it is strongly advised to have the home (set forward) initiated early enough in the off-peak period so the home can be up to temperature prior to going into the on-peak (control) period.

Configuration 12 on the heater display **MUST** be changed to the room temperature the heater is to maintain during the away (setback) time. Factory default is 60°F/15.6°C.

**NOTE: Setback is applicable to 2000 and 2100 Series heaters only.**

**Setback times will reflect the Power Providers time zone.**

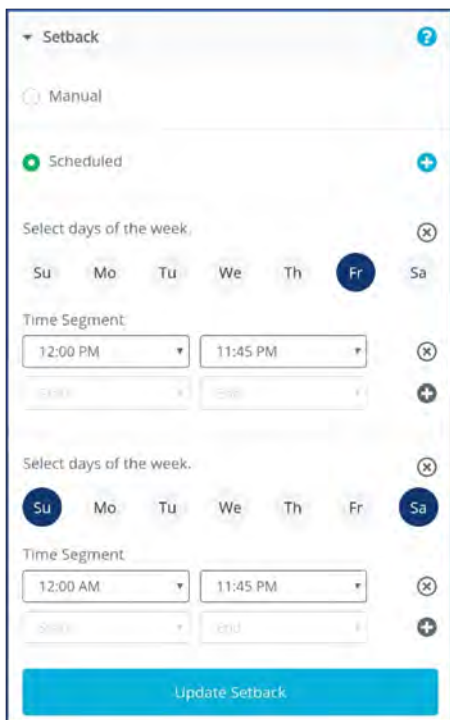
## Device Detail



What is Setback information

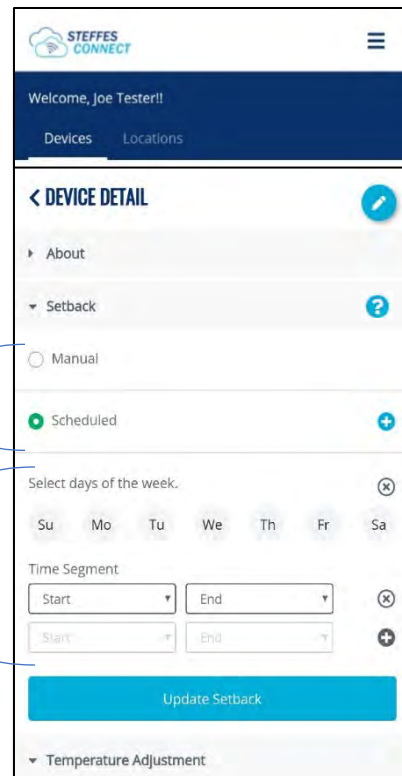
Manual setback off/on.

## Setback Example



**NOTE: Must set two scheduled times when crossing midnight.**

## Setback



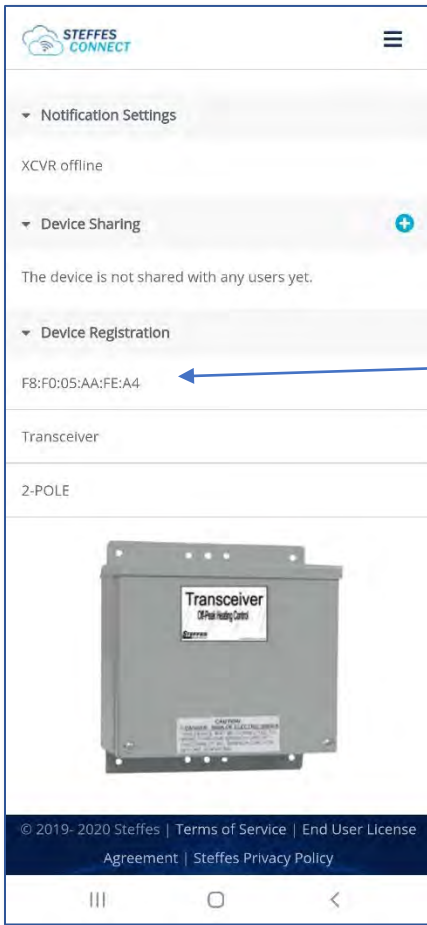
Select Manual or Scheduled Setback.

Ability to adjust Scheduled Setback.

Click to add additional Schedule Setback times.

Always click Update Setback to save changes.

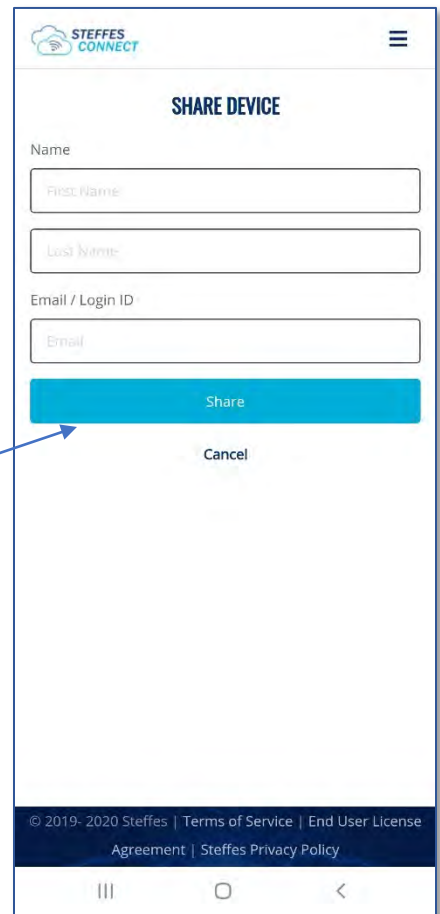
# Additional Device Details



Click the plus (+) sign to share your device.

Device MAC address.

# Share Device



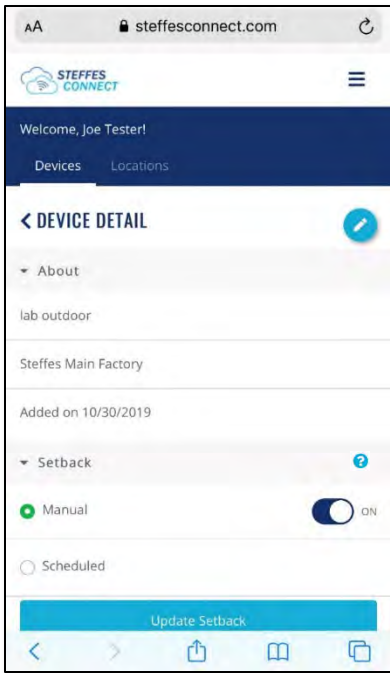
Input name and email address information to share this device with another person.

Always click Share to save changes.

**NOTE: The person you share the device with can view your device, change setback, and set up personalized notifications.**



# Device Detail

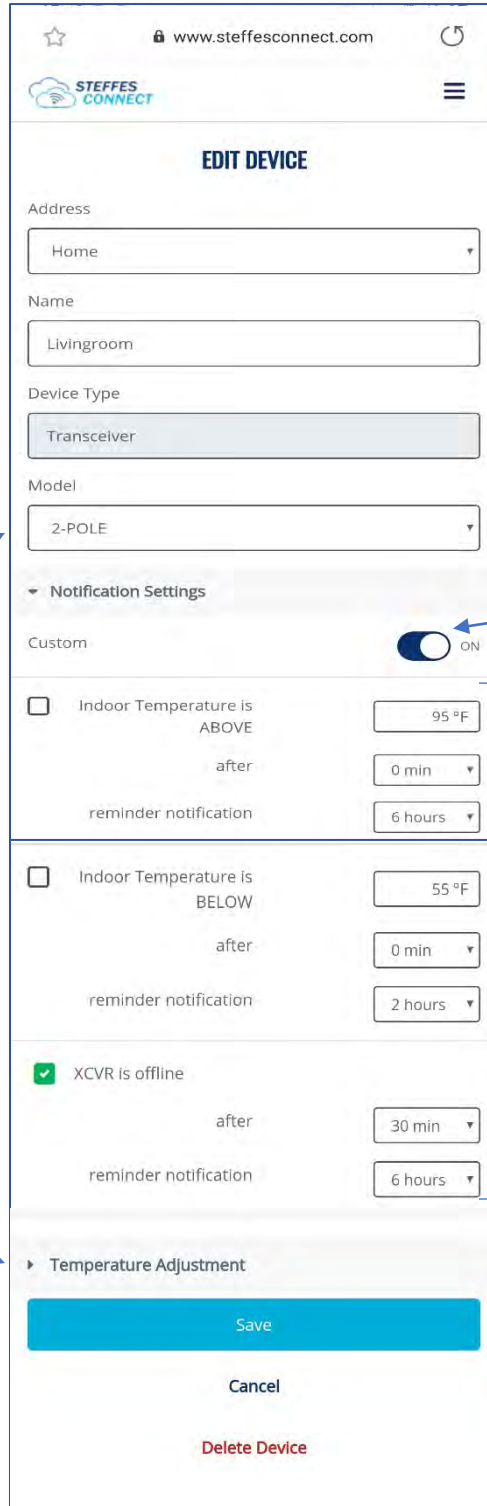


Click to Edit device details.

Use drop-down menu to choose model of device.

Temperature Adjustment can be used to off-set the room temperature reading when the indoor sensor is inside the transceiver enclosure.

# Edit Device



Click for drop-down list of locations. See page 9 for more location information.

Change name of device.

Customize individual device notification on/off.

When Custom notification settings is on, customize individual device notifications to your preference. A green check mark indicates the notifications you will receive.

To set notifications the same on all devices see page 12.

Always click Save to save any changes made.

## Forecasting:

Allows the average temperature for the upcoming 24 hours to be used as the outdoor temperature. This temperature is based on the zip code used for the transceiver location. This feature allows the heater to be prepared for future heat calls.

If the transceiver goes offline the heater will default to the outdoor temperature as sensed at the transceiver.

www.steffesconnect.com

STEFFES CONNECT

### EDIT DEVICE

Location: Cabin

Name: TV

Device Type: Transceiver

Model: 2-POLE

Notification Settings

Temperature Adjustment

Indoor Temperature Offset in °F: 0

Use Weather Forecast for Outdoor Temperature: ON

Save

Cancel

Delete Device

To delete a device from your Steffes Connect webpage click here then confirm.

## Location Tab

steffesconnect.com

STEFFES CONNECT

Welcome, Joe Tester!

Devices Locations

### ALL LOCATIONS

Steffes STEFFES POWER

LINKED DEVICES : 0  
DEVICES ONLINE: 0

20 °F

5 day forecast

© 2019 Steffes

Click to access device Location Details.

Click to add an additional device location.

Click to access 5-day Weather Forecast.

## 5-Day Weather Forecast

steffesconnect.com

### 5 DAY WEATHER FORECAST

DICKINSON, 58601

Friday, January 3 Today

CURRENT WEATHER: 20 °F  
DAILY FORECAST: 25 °F / 17 °F

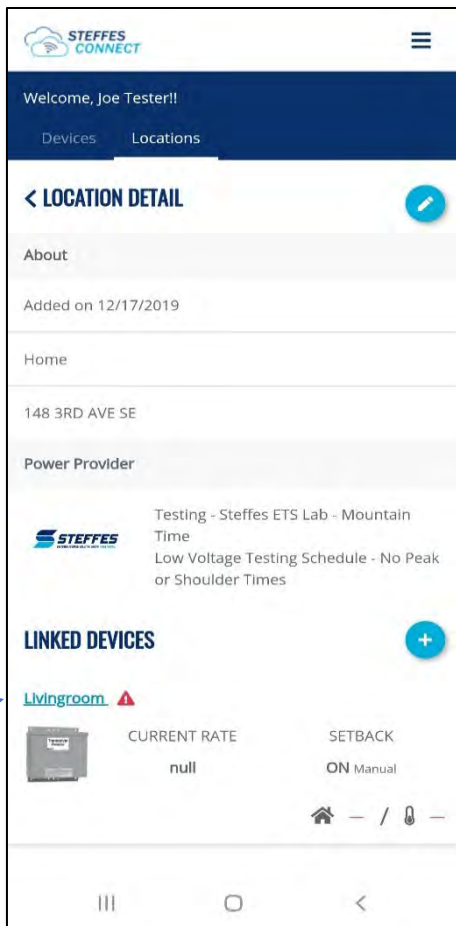
8 PM: 20 °F, 11 PM: 25 °F, 2 AM: 30 °F, 5 AM: 30 °F, 8 AM: 30 °F

Saturday, January 4

39 °F / 29 °F

12 AM, 6 AM, 12 PM, 6 PM, 9 PM

## Location Detail



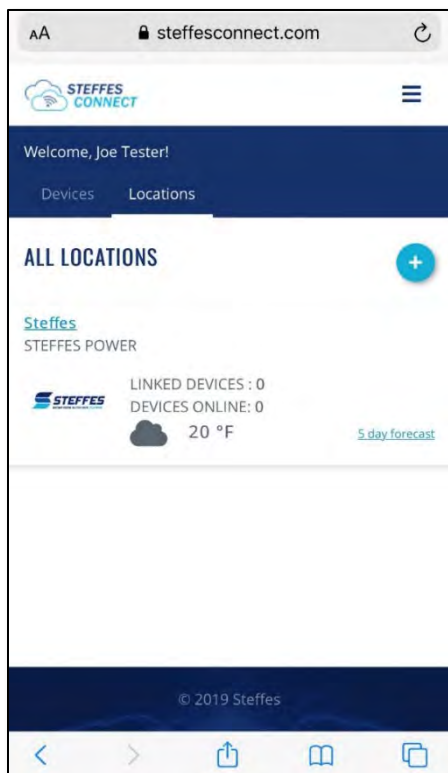
Click to Edit Location Details.

Click to add an additional device to your Steffes Connect account.

Click to access Device Details.

**NOTE:** Only locations with no linked device can be deleted. To delete a location click on desired location, click on the pencil in the top right corner for edit, scroll to the bottom of the page and click on Delete Location.

## Location Tab



Click to register an additional device location.

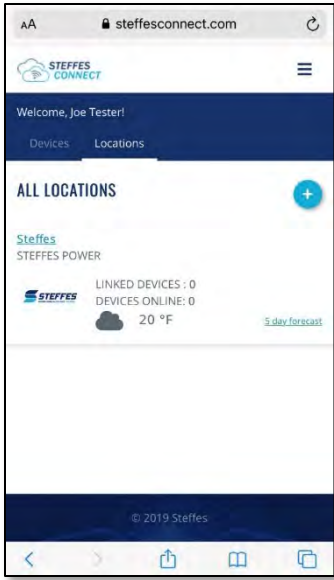
Input information to register a new location.

Select a power provider rate schedule in your area from the drop-down menu.

Click Submit to save changes.

## Register Location

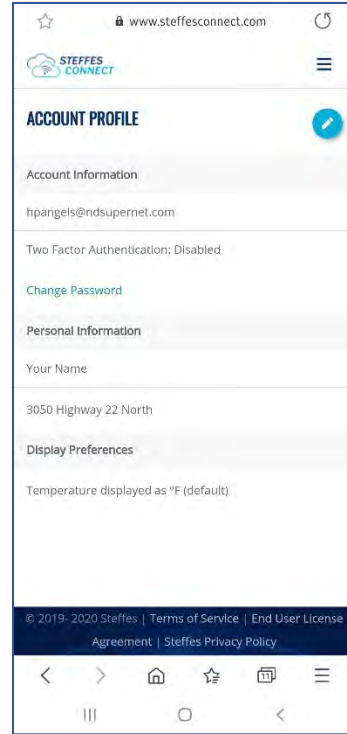
# Dashboard



**YN** Your Name ▾ or ☰

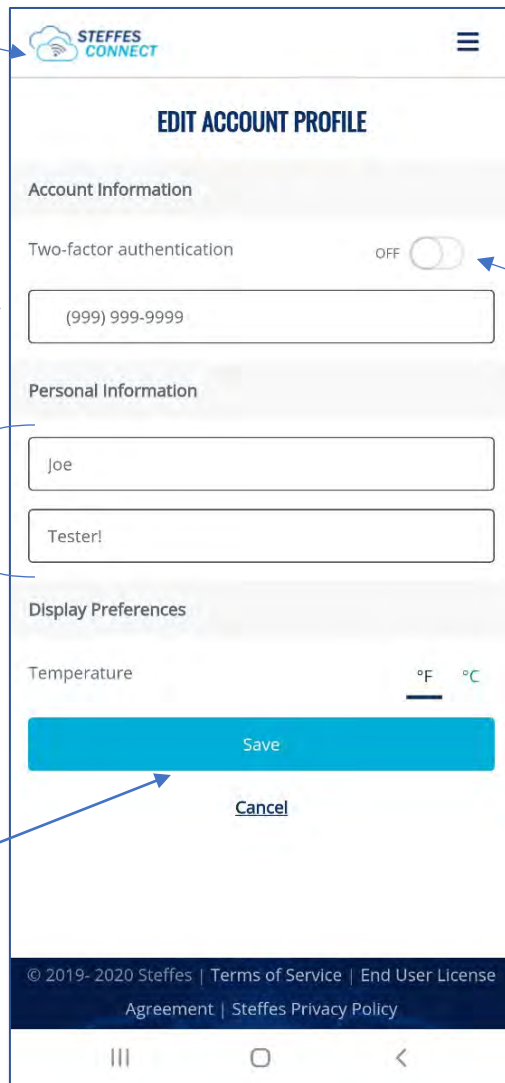
**Click on down arrow or 3 lines in top right of screen to access the dropdown menu at any time for:**  
**Account Settings**  
**Notification Settings**  
**Contact Us**  
**Logout**

# Account Profile



Click to edit Account Profile.

# Edit Account Profile



Click on the Steffes Connect logo at any time to return to the dashboard.

Change phone number for SMS (text message) notifications.

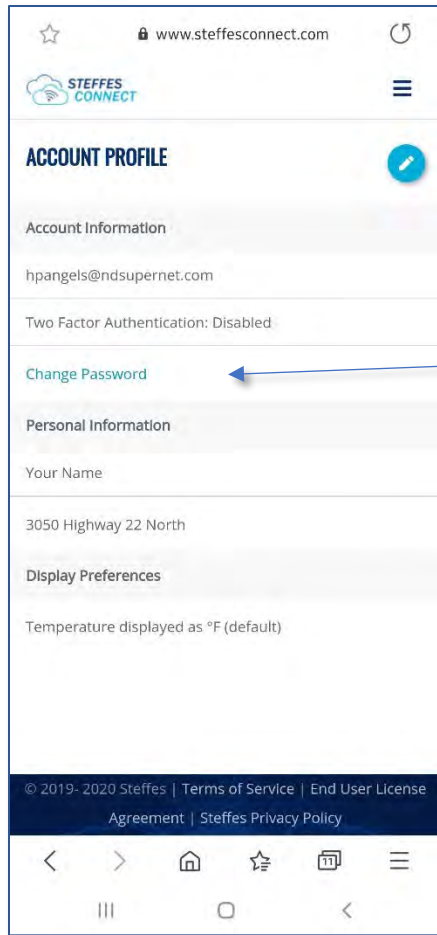
Change first and last name.

Two-factor authentication on/off. Enable the two-factor authentication to require a SMS (text message) code before every login.

Change Fahrenheit or Celsius.

Click Save to save changes.

# Account Profile



Click to change the device password.

**NOTE:** When changing the device password remember password must be a minimum of 6 characters, include one (1) each uppercase and lowercase letter, One (1) number, and one (1) special character.

## Change Password

CHANGE PASSWORD

Current password

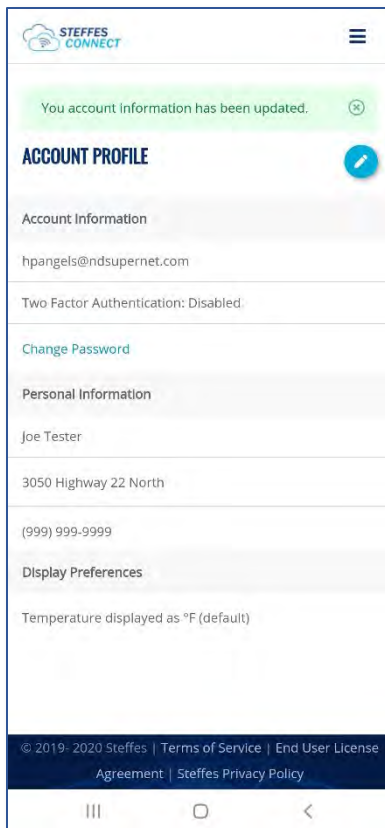
New password

- Minimum of 6 characters
- 1 uppercase and 1 lowercase letter
- 1 number and 1 special character

[Change Password](#)  
Cancel

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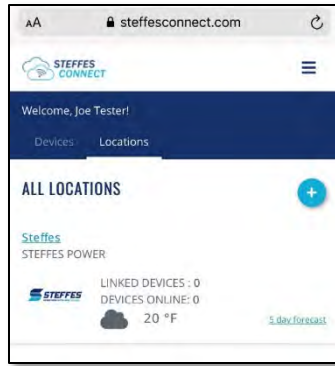
Always click Change Password to save changes.



A green shaded notice will show up at the top of any page once edits have been made and saved.



**NOTE: Any active notifications set here will default to all registered devices. To change notifications to an individual device, follow instructions on page 6.**

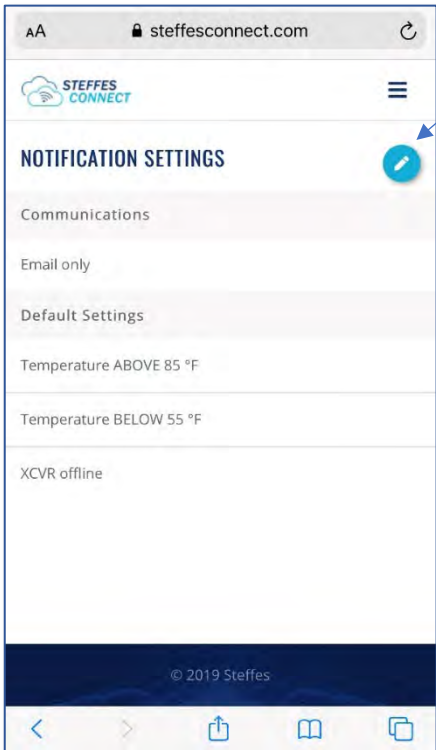


YN Your Name ▾ or ☰

**Click on down arrow or 3 lines in top right of screen to access the dropdown menu at any time for:**

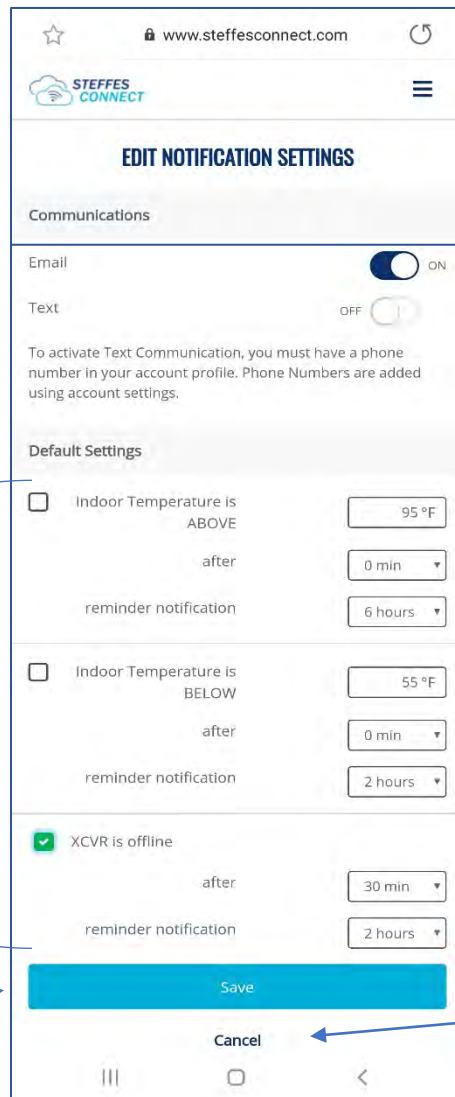
- Account Settings**
- Notification Settings**
- Contact Us**
- Logout**

## Notification Settings



Click the pencil in the top right corner of the screen to Edit Notification Settings. Notifications can be received by email, text message, or both. Notifications will be received if temperature is above or below set temperature and/or device is offline.

## Edit Notification Settings



How would you like to receive notifications? Email, Text or both.

Set up notifications you would like to receive. Click the box for a green check mark to mark the notifications you would like to receive as active.

Always click Save to save changes.

Click cancel if you do not want to keep the changes.

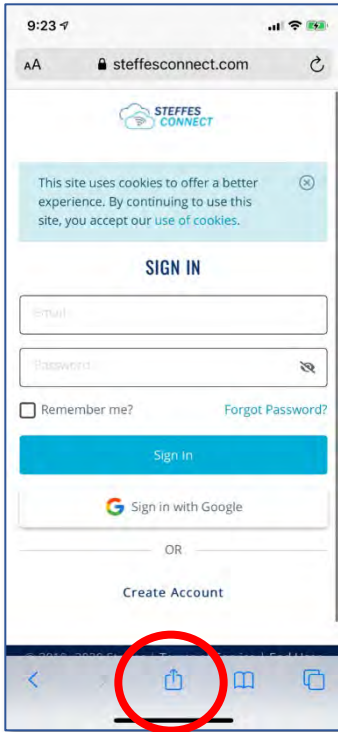


# Icon for Smart Phone

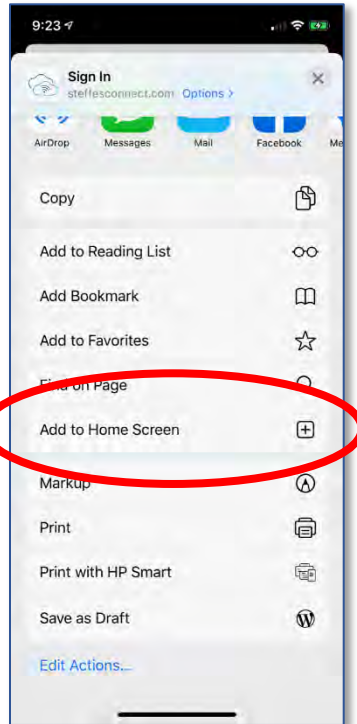
**NOTE: Optional Only. Device models may differ from images shown. Contact your phone service provider for additional assistance.**

APPLE  
DEVICE

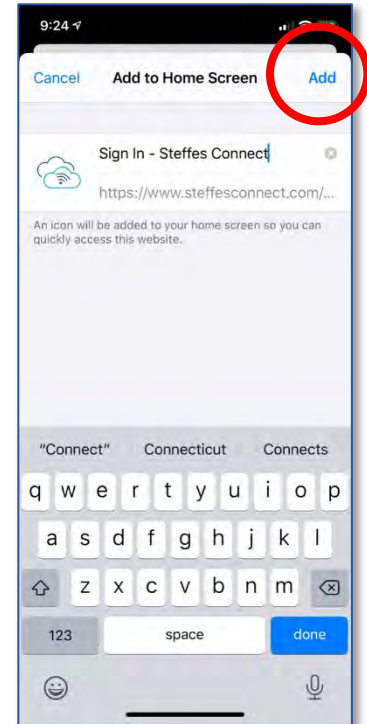
**Step 1:** Open Steffes Connect in the web browser. Tap share icon for pop up menu.



**Step 2:** Scroll to Add to Home Page. Tap for next pop up screen.

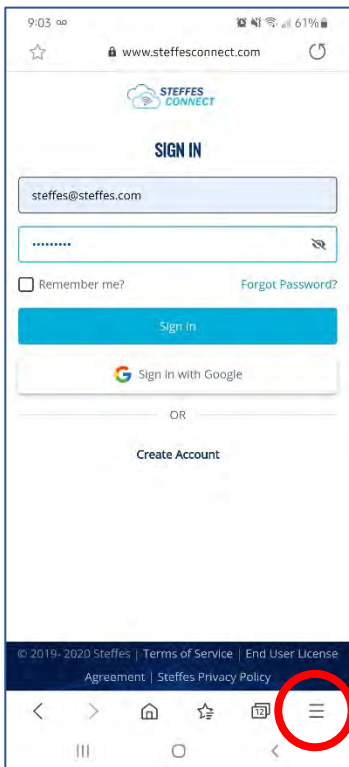


**Step 3:** Tap Add to add icon to device home screen.

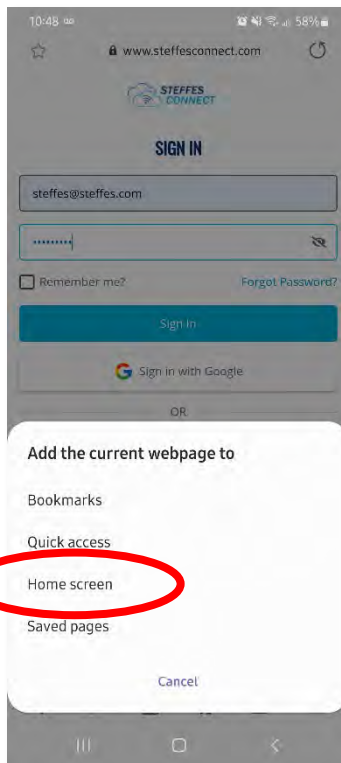


ANDROID  
DEVICE

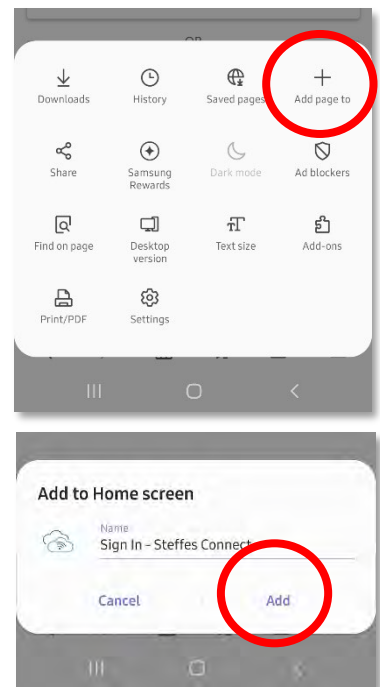
**Step 1:** Open Steffes Connect in your web browser. Tap the 3 dots or 3 lines for pop up menu.



**Step 2:** Tap on Home Screen to add to the device home screen.



**Step 3:** Additional pop up screens may come up. If so, follow prompts to add icon to the device home screen.



*Thank you for purchasing Steffes ETS heating equipment. We welcome your comments relating to this manual. Enjoy your new purchase!*



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